

save energy and create impact...  
with high performance window films and graphics



## Satisfaction Questionnaire

Thank you for choosing to use our services. As a company determined to grow and improve, we are keen to find out what you think about our performance.

We would really appreciate it if you are able to take the time to answer the following few questions and return this sheet to the address below or, if you prefer, post a review and upload photos at:



facebook.com/wfprotection

Thank you

Name: B. J. PAINE

Date: 10/5/12

(please circle the appropriate score)

	Poor			Excellent	
<b>Conduct of the Sales Call:</b>	1	2	3	4	5
<b>Quality of the Installation:</b>	1	2	3	4	5
<b>Courtesy of the Salesman/Installers:</b>	1	2	3	4	5
<b>Level of Care Taken:</b>	1	2	3	4	5
<b>Overall Service:</b>	1	2	3	4	5
<b>Film Performance met with my Expectations:</b>	1	2	3	4	5

If we could improve just one thing, what would it be?

---



---

If you are pleased with our performance, please let us know what we did well:

*It is not often I give 'excellents' however you gave all the information at the sales call & at installation you both answered all questions and were polite & smiled. The product does exactly what you said.*

If you are happy for us to use your comments in our promotional materials, please tick the box.

### Refer a friend

If you are happy with our service, why not refer a friend? Provide their details and we will send them some information. If they order you will receive an M&S voucher to show our appreciation ...

---



---

*Paine*  
31 chaddesden park  
Derby  
DE21 6HE

Please return the completed form to WF Glazing Protection Ltd, Mercury House, Shipstones Business Centre, New Basford, Nottingham, NG7 7FN.



0845 337 4751  
www.wfprotection.co.uk

Head Office: Mercury House, Shipstones Business Centre  
New Basford, Nottingham, NG7 7FN  
Regional Office: 4 Herriot Close, Newport Pagnell, MK16 8PU